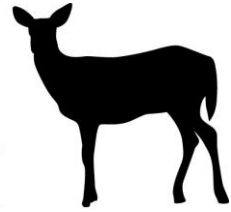


# Raywell Hall

COUNTRY LODGE PARK



## Local Emergency Contact Numbers and Addresses

For emergencies/casualties:

### **Hull & East Yorkshire Hospitals NHS Trust**

Hull Royal Infirmary  
Anlaby Road  
Hull  
Tel: 01482 328541

### **NHS Direct**

24-hour confidential health advice and information  
Tel: 0845 4647

### **Cottingham Medical Centre**

17–19 South Street  
Cottingham  
Tel: 08444 778696

### **Cottingham Dental Practice**

190 King Street  
Cottingham  
Tel: 01482 848655

For **Lodge emergencies**, please contact a member of staff on **01482 300804** (Reception Office hours), who will be happy to assist.

Our **out of hours** emergency numbers is **01482 300833**.

# Raywell Hall

COUNTRY LODGE PARK



Welcome to Raywell Country Lodge Park, thank you for choosing to stay with us.

Within this information pack you will find important Health & Safety Advice as well as useful local information.

We would love to know what you think about our Lodge Park so remember to leave your feedback in the books provided and **DON'T FORGET** to complete your online survey sent through by Hoseasons via Reevo after your stay.

On that note....

**Please find your complimentary bottle of sparkling wine in the fridge.**

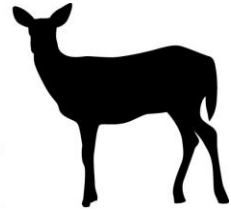
## Wifi

User: Raywell

Pass: Ray2017Well

# Raywell Hall

COUNTRY LODGE PARK



Please check around your lodge. If there is anything that is not to your satisfaction including any damages, faults or necessary maintenance. Please let us know as soon as possible. **Our reception is open 7 days a week.**

Mon & Fri 9am-7pm, Tues-Thurs 9am-5pm, Sat & Sun 10am-4pm. Or call **01482 300804**. Anything out of hours please call **01482 300833 (Option 2)**

**Your Hot tub** has been filled with fresh water and the water quality will be checked daily between 9am & 2pm, but please don't let that deter you from using it between those times. **We will come back later.**

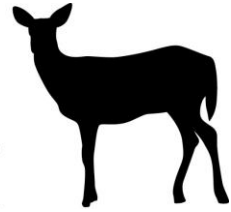
Please refer to the **Hot tub user instructions** as well as the **Health & Safety Instructions** found in Index **Ref:3**

We are a **Peace & Tranquillity Park**. Please respect other holiday lodge residences by keeping noise to a minimum and **absolute quiet** between the hours of **11pm-8am**.

We ask that you leave the lodge in a **clean and tidy condition**, please make sure that you take your rubbish and recycling with you when you leave and place in the **Bin & Recycling Area** is located at the main entrance of the park, on the right-hand side as you exit the park.

# Raywell Hall

COUNTRY LODGE PARK



Though we have a **non-smoking policy inside the lodge**, please feel free to use the decking area. Please do not throw your cigarette/cigar ends over the balcony. **Please use the ash trays provided.**

We kindly request that you vacate your lodge by **9am** on the day of departure. However, if you would like a **Late Checkout** at an additional cost. **Please visit our reception for details.**

If you would like to **book again**, you can do so by **visiting our reception**. Please ask about our **Loyalty Discount**.

**Thanks again for choosing us for your vacation. We really hope you will enjoy it...**We are also wishing you a safe journey home at the end of your stay and we look forward to welcoming you back in the near future.

Remember to tag us into your posts...



@RaywellCountryLodgePark  
#RaywellHallCountryLodges  
Raywell Hall Country Lodges



@Privatehottubholiday  
Raywell Hall Country Lodge Park